



A Guidebook  
For  
Incarcerated  
Veterans  
**NEVADA**

## Table of Contents

SECTION I USING THIS GUIDE AND SEEKING HELP .....	8
Preparing For Release from Incarceration.....	11
DD-214.....	11
ENROLLMENT (FORM 10-10 EZ).....	11
RESULTS OF APPLICATION TO THE VA.....	13
CORRECTION OF MILITARY RECORD AND UPGRADE OF DISCHARGE .....	13
EDUCATION BENEFITS .....	14
PLANNING YOUR RETURN TO HOME .....	14
INVENTORY OF ISSUES.....	16
<i>INVENTORY OF ISSUES</i> .....	18
SECTION III .....	20
SEEKING FEDERAL BENEFITS .....	20
ELIGIBILITY FOR VA BENEFITS DURING INCARCERATION .....	21
BENEFITS PAYMENTS WHILE INCARCERATED.....	22
APPORTIONMENT .....	23
RE-STARTING BENEFITS AT RELEASE .....	24
SEEKING HELP AFTER RELEASE.....	25
HELP SEEKING BENEFITS.....	25
<b>SEEKING BENEFITS ON YOUR OWN</b> .....	35
SECTION IV RESOURCES FOR VETERANS .....	37
TOLL-FREE NUMBERS .....	37
WHERE TO START .....	39

FOR VETERANS ONLY.....	40
FOOD RESOURCES .....	42
FOOD STAMPS: NEVADA STATE WELFARE .....	48
CLOTHING RESOURCES .....	49
MILITARY RECORDS .....	50
HOUSING.....	50
RENTAL AND UTILITIES ASSISTANCE.....	63
FINDING & KEEPING A JOB.....	66
EMPLOYMENT SERVICES.....	66
VA MEDICAL CENTERS .....	71
MENTAL HEALTH SERVICES.....	74
Substance Abuse Treatment .....	75
LEGAL HELP .....	79
Women Veterans.....	81
GETTING ORGANIZED .....	82
CHECKLIST .....	84
Web Sites .....	86
General .....	86
Benefits.....	86
VA Web sites .....	86
Social Security Administration .....	86
Employment.....	86

## **FORWARD**

This handbook is an important tool. Review all of the programs thoroughly to understand the opportunities available. When these programs are used properly, the benefits will minimize the outside pressures you may be confronted with upon your release: social acceptance, economics, and re-establishment as a productive member of society.

This booklet is a tool for Incarcerated Veterans and their families who wish to access services in support of a new and better way of life. Be aware, this guidebook was designed to assist veterans incarcerated in the State of Nevada and their families. Laws do vary from state to state. Therefore, check your state laws and regulations against this guide.

The following list of community resources is provided in order to assist Veterans with reentry planning. This list includes a variety of programs and services, some of which have formal relationships with the U.S. Department of Veterans Affairs, but many which do not. The fact that an agency/organization is listed in this guidebook does not indicate an endorsement of or referral to any of these agencies/organizations, and Veterans are encouraged to evaluate whether the programs provide the appropriate services needed. Additionally, the listings are current as of July 2013, when this document was being prepared, and users of this resource guide should be made aware that agency information may have changed since the publication of this guide.

Thank you,

Tracy Lanners, Health Care for Re-entry Veterans Specialist

Paula Bosler, Health Care for Re-entry Veterans Specialist

George Kennedy, Health Care for Re-entry Veterans Specialist

Craig Lea, Health Care for Re-entry Veterans Specialist

The **Health Care for Re-entry Veterans (HCRV) Program** is designed to address the community re-entry needs of incarcerated Veterans. HCRV services include:

- Outreach and pre-release assessments services for Veterans in prison referrals and linkages to medical, psychiatric, and social services, including employment services upon release as well as short term case management assistance upon release.

VHA may not provide medical services that are part of care to be provided by correctional institutions.

HCRV provides information to Veterans while they are incarcerated so they may plan for re-entry themselves. Please see [state-specific resource guides](#) which identify steps that Veterans can take prior to their release.

[Specialists' emails](#) are provided because they are usually in the community in prisons – if there is no response within several days, please re-email the Specialists. Please provide your contact information and a brief message outlining your concern.

Agency staff names and addresses, telephone numbers and website addresses change. If you attempt to contact one of the resources in this guidebook and it is not current, do your best to obtain the current information through telephone information or a Google web search. To perpetuate the value of this document, we respectfully request that if you discover any incorrect, conflicting, or out-of-date information in this Guidebook please send the discrepancies, and updated information if you have it, to:

VISN 21

George Kennedy

Health Care for Re-entry Veterans  
Specialist [George.Kennedy@va.gov](mailto:George.Kennedy@va.gov)

Paula Bosler

Health Care for Re-entry Veterans  
Specialist

[Paula.Bosler@va.gov](mailto:Paula.Bosler@va.gov)

VISN 22

Tracy Lanners (Nevada)

Health Care for Re-entry Veterans  
Specialist [Tracy.Lanners@va.gov](mailto:Tracy.Lanners@va.gov)

Craig Lea (California)

Health Care for Re-entry Veterans

[Craig.lea@va.gov](mailto:Craig.lea@va.gov)

We would like to recognize and thank:

- 1) The National Coalition for Homeless Veterans which provided basic concepts and core information for this guide through its “Planning for Your Release” guide funded by the U.S. Department of Labor;
- 2) Vietnam Veterans of America, Inc. for developing the first incarcerated veterans guidebook, which has inspired and informed subsequent efforts;
- 4) Any public domain and agency resources included in the guidebook;
- 5) A special thank you to Elizabeth Halstead, MSW student UNLV School of Social Work for her hard work and commitment to collecting the community resources and development of this guidebook.

***Resources listed in this guide are general community resources and are not intended as a direct referral from the Veterans Health Administration. Should you require a direct referral for services please contact your Veterans Health Administration Representative.***

SECTION I  
USING THIS GUIDE AND SEEKING HELP

This guide is for you to use to plan for your release and to keep as a reference after your release. It includes addresses, phone numbers, and web sites that you can use to find out about programs and other helpful resources after your release. You may want to ask a friend or family member to help you find the information you need if you do not have a phone or Internet access. Keep in mind that this guide does not include all of the services available. What is available in one area may be different from what is available in another, so be sure to check with local resources to learn about services in your area.

While you are incarcerated, we encourage you to find out which unit in your facility can help you plan for your release (often the education or transfer unit). Classes may be offered so you can work on skill development and prepare for life after release. You do not want to risk homelessness once you are released, so take advantage of the opportunities available to you.

Begin thinking about what you will need upon release. Ask yourself these kinds of questions: Will I need housing? Will I need medical, substance abuse, or mental health care? Do I need to learn a job skill? Do I have any other legal issues, such as child support? How do I restart my VA checks or Supplemental Security Income (SSI)?

Make a list of your needs. Remember that this is just a tool to help you get organized. A sample list might look like this:

- I need a place to live.
  
- I need a job.

- I need clothing to wear to work.
- I need to find out what benefits I can get as a veteran.
- I want to get addictions treatment.
- I owe child support.

There is a sample list that you can use on [Getting Organized](#).

Think about your list as you read this guide. Who do you think can help you with each of your needs? Is there one organization that may be able to work with you, on many different things, or do you need to contact several agencies? Keep track of the steps you take, including the dates and names of people you contact for information or assistance. Although this guide provides *national and state* addresses for many organizations, we recommend you check your phone book for local, county, and state agencies that know what help is available in your area.

When writing a letter to request information, be clear. Keep your letter short, to the point, and write legibly. Include the following information:

- Your name and contact information.
- A brief statement about your current situation.
- Your specific request.
- What you have done so far (Example: I have written to X organization and they suggested I contact you).
- Any restrictions for mailings (Example: Mail with staples or paper clips will not be accepted by the prison facility that you reside in).

When contacting an agency for help by mail, email or phone, be persistent and polite in order to get results. Ask questions if information is not clear to you. Remember that

many organizations are staffed by volunteers who are eager to help, but may not have the answers you are looking for. If someone cannot help you, ask about who can.

The Internet can also be helpful to find information about VA benefits and community resources in your area. This guide includes web addresses, when available. If computer access is not available at your facility, you can visit the public library after release. Computer access may also be provided at Job Connect offices, and Employment Security Department offices (referred to as Job Service Centers or Unemployment Offices). Job Connect office locations can be found at [www.nevadajobsconnect.com](http://www.nevadajobsconnect.com). Please turn to [Section IV](#) for the locations in Nevada. Working closely with correctional staff to facilitate access to forms and supportive services is always encouraged.

[Section II](#) of this guide provides Help for Veterans. [Section III](#) covers basic information about seeking VA / Federal benefits. [Section IV](#) provides information about assistance for specific needs, such as medical, mental health, housing, etc. At the end is a Checklist that summarizes each section of this guide and Helpful Websites.

## **SECTION II: HELP FOR VETERANS**

### Preparing For Release from Incarceration

Receiving services from the Veteran's Administration occurs in several steps. The basic information requested can be completed while you are incarcerated improving your chances of getting the help you need at the time of your release. The following information will guide you through the process of Enrolling with the Veteran's Administration. The availability of your military record can often expedite determination of your VA eligibility.

#### **DD-214**

If possible, include a copy of your DD-214 (Report of Separation) with your Enrollment application. The DD-214 is not required to Enroll but can expedite your application processing. You are encouraged to obtain a copy of your DD-214 to enhance your access to the many benefits that you may be eligible for as a veteran of the U. S. military. The application for your DD-214 (Form 180) is available through the re-entry specialist that provides outreach at the corrections center where you are located, or you may go online to obtain a copy by going to [www.archives.gov/veterans/military-service-records/](http://www.archives.gov/veterans/military-service-records/). If you are using the online services please click on "Start Now!" from the web address listed above and follow the on screen instructions. When completing Veteran's Administration applications write legibly and complete every blank with accurate information. Items left blank could disrupt the application process.

#### **ENROLLMENT (FORM 10-10 EZ)**

If you have not utilized VA services within the past year from a VA in your home jurisdiction, complete and submit Form 10-10 EZ, available online [www.1010ez.med.va.gov/sec/vha/1010ez](http://www.1010ez.med.va.gov/sec/vha/1010ez) or available through the reentry specialist assigned to your location. If you are using the online services please click on "Start Now!" from the web address listed above and follow the on screen instructions.

Receipt of the application will initiate verification of your eligibility and determine if there will be co-pay for services rendered. Occasionally military records require an information search and can delay benefits. Completing this application several months before release is highly recommended.

All blanks of the 10-10 EZ must be completed. Blanks requesting information that do not pertain to you should be indicated with an N/A (Not Applicable). Blanks requesting information you do not know should be indicated with an unknown. Blanks requesting financial information must have a number Zero (\$0) to indicate nothing. Blanks left empty could prevent processing of the application delaying your eligibility for VA services.

Information about your income pertains to the calendar year prior to this application. Most veterans incarcerated in the past year will fall below the threshold requiring co-pay. If your income exceeds the financial threshold inquire to your VA about a Hardship request based on your recent incarceration.

The application requests contact information. It is very important that an accurate mailing address and phone number are included on the application indicating where you can be contacted. If you will be released prior to receiving a response of your eligibility status, you may contact the VA Business Office directly to request a status report.

The 10-10 EZ can be mailed to the VA located in your home jurisdiction or to the local VA near the institution in which you currently are confined. Each VA can electronically share medical and business information allowing you to receive VA services in whatever community you reside.

## **RESULTS OF APPLICATION TO THE VA**

The results of the 10-10 EZ indicate your eligibility for Veteran's Administration medical services. If you are found ineligible for VA Medical services, you may still be eligible for other VA benefits, such as housing and vocational supports. Each VA has a Homeless unit capable of assisting you with application to these Per Diem programs.

## **CORRECTION OF MILITARY RECORD AND UPGRADE OF DISCHARGE**

Many variables are involved in determining eligibility and you are encouraged to apply for benefits to allow the Veteran's Administration to sort through all of the contributing factors, such as period of service, length of active duty service, and participation in combat. The character of your discharge can reflect on the benefits you may receive. Honorable, General and Discharge under Honorable Conditions will all reflect favorably on your eligibility for all benefits and services. Other Discharges are also eligible for benefits and services and must be reviewed individually for a definitive determination.

If your application for VA Medical Benefits is denied, you will receive an explanation on the reasons for denial. Often denial is due to incomplete information about your military history or a DD-214 is required. If the denial was based on the character of Discharge you will want to review your DD-214 and circumstances that brought about the less than favorable military separation status.

Each branch of the military has a Review Board designed to receive appeals to erroneous information on the DD-214 (Form DD-149) and reconsideration of Discharge status (Form DD-293). Depending on the circumstances unique to your case you may want to receive guidance from a Veteran's Service Officer or legal counsel in preparing your appeal. The directions to acquire the forms are included in this handbook.

## EDUCATION BENEFITS

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Funds available for education are time limited and it is important to determine if your benefits are about to lapse. The Application for VA Education Benefits (Form 22-1990) is available through the VA re-entry specialist or online at [http://vaww4.va.gov/vaforms/form\\_detail.asp?FormNo=2290](http://vaww4.va.gov/vaforms/form_detail.asp?FormNo=2290). The information included with the form defines which groups of veterans are eligible for this education benefits.

## PLANNING YOUR RETURN TO HOME

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### Six Months before Release

1. Complete VA Form SF-180 (Request Pertaining to Military Records) if you do not have your DD-214. The SF-180 is available on the online or via the re-entry specialist. If you are using the online services please use this web address: <http://www.archives.gov/veterans/military-service-records/standard-form-180.html>. This will open up a page where you will need to download the pdf file that is on this page. Please complete this form online and print it out. The address to send the completed form depends on your branch of the military and when you served. That information is found on page 3 of the SF-180.
2. Complete the application for your DD-214 (Form 180) is available through the re-entry specialist that provides outreach at the corrections center where you are located, or you may go online to obtain a copy by going to: [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records). If you are using the online services please click on "Start Now!" from the web address listed above and follow the on screen instructions. When completing Veteran's Administration applications write legibly and complete every blank with accurate information. Items left blank could disrupt the application process.
3. Begin work on the Inventory of Issues form included in the Handbook. Identifying your specific set of needs upon return to community living. This book will help you

begin preparing now. This information will also help your discussions with the personnel at the prison in best preparing your release plans.

Four Months before Release:

4. Complete the 10-10EZ. FILL IT OUT CAREFULLY. Information should be printed or typed (if you are using the website). Respond to each blank fully. If a question does not apply to you write, N/A or not applicable. If the question asks for an amount of money be sure to answer with a number. If the answer is zero write 0. Section V on Form 10-1 0EZ gives you a YES/NO option about reporting financial information. Be aware that unless you have previously received a VA Disability rating above 10% you will not be approved for VA Enrollment without saying YES and disclosing your financial information in Sections VI, VII, VIII and IX. Once completed submit the 10-1 0EZ, your DD-214 if available, and a copy of your Inventory of Issues to:

Tracy Lanners, LCSW

Incarcerated Veterans Re-entry Program

VA Southern Nevada Health Care System (VISN 22)

6900 North Pecos Road

North Las Vegas, NV 89086

Paula Bosler, LCSW

Incarcerated Veterans Re-entry Program

VA Sierra Pacific Network (VISN 21)

975 Kirman Avenue

Reno, Nevada 89502-2597

5. You will receive communication from the VA indicating your status for eligibility. If you are found eligible for VA services additional information will be sent providing you with instructions about completing your Enrollment and information about resources and suggested transition arrangements. Authorization for the VA to communicate with others involved with your transition will be requested. If you agree to this assistance sign the authorization form and return it to the VA.

#### The First 24 Hours after Release

6. Register as a felon with the local police department within the first 48 hours of release in Nevada;
7. If released on parole, initiating contact with your Parole Agent is your first priority and is required immediately upon your arrival to your community.
8. Contacting your VA representative is your next step toward getting the assistance for a smooth and successful transition. If you are unable to reach your VA representative leave very specific information about how they can reach you.
9. Connect and meet with the Re-entry Specialist within the VISN that you are working with as soon as possible.

### **INVENTORY OF ISSUES**

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You face many challenges when leaving prison. Success within the community is accomplished by resolving the barriers. The Veteran's Administration can be one starting point for addressing some of the problems.

You can use this checklist on the following page to guide you to find the areas that you may have problems in. When you have completed this exercise, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

The resources identified in this Handbook and personnel at your VA can help direct you to resources. Many of these problems will take time but can be resolved with your commitment.

***INVENTORY OF ISSUES***

<b>ISSUES TO FACE UPON RELEASE</b>	<b>This is a possible problem for me</b>	<b>I can take care of this</b>	<b>I need help with this</b>	<b>Who can assist me with this</b>
Chemical Abuse				
Lack of Money				
Transportation				
Day Care				
Family Problems				
Housing				
Clothing				
Medical				
Mental Health				
Medication				
Telephone				
Job Skills				
Barriers to Work				
Education				
Restitution				
ID				

Veteran's Assistance				
Disability/Pension				
Child Support/Alimony				
Credit/Debt Issues				
MVA Fines				
Food/Applying for SNAP				
Marital Status				
Legal Assistance				
Registering for Parole				
OTHER:				

### SECTION III

#### SEEKING FEDERAL BENEFITS

The Department of Veterans Affairs publishes a booklet called "Federal Benefits for Veterans and Their Dependents" that describes the types of benefits available and lists the addresses and phone numbers for VA facilities nationwide. Write the VA Regional Office (VARO) to request a copy.

U.S. Dept of Veterans Affairs - Regional Office Reno

5460 Reno Corporate Drive

Reno, NV 89511

Phone: 1-800-827-1000

Out based Office:

The Las Vegas facility provides interview and counseling space.

Regularly scheduled due process hearings held each month.

6900 North Pecos Road

North Las Vegas, Nevada 89086

Call 1-800-827-1000 or find information about benefits at [www.vba.va.gov](http://www.vba.va.gov).

For VA Medical clinics please see [Section IV, Health Care](#) section of this book.

## ELIGIBILITY FOR VA BENEFITS DURING INCARCERATION

Veterans incarcerated and incarcerated dependents may apply for the same compensation, dependency and indemnity compensation (DIC) – service connected death benefits – and pension benefits as veterans who are not incarcerated. However, Congress restricts the amount of benefits that may be paid to a veteran or dependent while he or she is incarcerated. These benefits are institutionalized as part of law: 38 U.S.C Sec 5313 (a), 38 C.F.R., Sec. 3.665 (a), (d), which reads as follows:

*If a veteran is incarcerated as the result of a “felony” conviction as defined by law: “Any offense punishable by death or imprisonment for a term exceeding one year, unless specifically categorized as a misdemeanor under the law of the prosecuting jurisdiction.”*

*Then, the amount paid to a veteran incarcerated for a service-connected disability is generally limited by law to the 10 percent disability rate or half the amount of the ten percent rate if the veteran’s disability rating is 10 percent. (If the veteran is rated before incarceration as 20 percent disabled or higher, he will receive only the amount payable to a 10 percent disabled veteran.) Incarcerated DIC recipients will receive one-half the amount paid to a veteran receiving compensation payments for a 10 percent-rated disability.*

*A veteran may not receive non-service connected VA pension benefits, or any portion of these benefits, while incarcerated for a felony or misdemeanor. However, his family may receive an apportionment of such benefits under the procedure described above. (See 38 C.F.R. Sec.3.666)*

One important requirement for eligibility for VA benefits is that the veteran has to have been issued either an honorable or a general discharge, or would have received one if not for re-enlisting. If a veteran had two periods of service, one honorable and the other less than honorable, he may still be eligible for VA benefits based on the honorable period of service.

*VA Medical Care cannot be provided to veterans in prison, however VA health facilities may provide care to you after your release. Contact 1-877-222-8387 to find the medical center nearest you.*

### **BENEFITS PAYMENTS WHILE INCARCERATED**

There is a 60-day "grace period" following a conviction when you may still receive full benefits. To avoid an overpayment, it is important that you notify the VARO (Veterans Administration Regional Office) immediately when you go to prison if you are receiving payments. If you do not notify the VA and receive overpayment, you and your family will lose all financial payments until the debt is paid.

*For example, Joe is a veteran who receives a VA pension. He commits a crime, is convicted, and is incarcerated, but does not tell the VA right away and keeps being paid for 6 months. After serving his sentence of 18 months, he is released and applies to the VA to have his pension restarted. He will have an overpayment, which must be recovered from the restarted benefits. Until the overpayment is recovered, Joe will have to go without that income.*

Your award for compensation or pension benefits should resume from the date you are released, as long as the VA receives notice of release within one year. Form 21-4193, Notice to Department of Veterans Affairs of Veteran or Beneficiary Incarcerated in Penal Institution, available through your counselors should be completed before release, signed by a prison official and submitted to VA Benefits Administration.

Form 21-4193 may be obtained online at

[http://vaww4.va.gov/vaforms/form\\_detail.asp?FormNo=21-4193](http://vaww4.va.gov/vaforms/form_detail.asp?FormNo=21-4193) or through the re-entry specialist that provides outreach at the corrections center where you are located.

## APPORTIONMENT

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Although legally, the veteran can only receive a portion of the full amount payable for his or her disability rating, the remaining balance may be “apportioned to the individual’s dependent family”. To apply for apportionment, the veteran must send a letter that identifies the veteran and the apportionment claimant and makes it clear they are requesting an apportionment of his VA benefits to the VA Regional Office (VARO) that has jurisdiction over the veteran’s case. VA regulations clearly specify this apportionment amount will only go to family members if they can show financial need for such amount. This applies to the spouse, children, or dependent parents who are involved in the application.

In deciding whether any apportionment is appropriate, the amount of the apportionment, and to whom it will go, the following factors are considered:

- The family member’s income and living expenses;
- The amount of compensation available to be apportioned;
- The needs and living expenses of other family members; and
- Special needs of any of the family members.

*For example: a veteran incarcerated rated as 80 percent disability can only receive the amount he or she would get if he or she were 10 percent disabled. However, his or her family may be apportioned up to 70 percent, the difference of the 80 percent rating. (DIC may also be apportioned with similar restrictions.)*

There is a 60-day “grace period” following conviction where the veteran, or Dependency or Indemnity Compensation (DIC) recipient, may still receive full benefits. If the veteran continues to receive benefits after the 60-day period, it will result in an “overpayment”. The VA considers it to be the recipient’s responsibility and fault if this occurs because the recipient failed to notify the VA of his or her incarceration. Attempts to obtain a waiver in these situations of overpayment are

often unsuccessful. As a rule, the veteran loses most, if not all, financial benefits until the VA recovers the entire overpayment. It has also been a standard procedure that the family will not be entitled to receive an apportionment until the debt is completely recovered.

For more information concerning VA debt collection rules that may affect the veteran incarcerated, telephone: 1-800-827-1000 and request a Veterans Service Organization representative or, write to a Veterans Service Organization.

One other relevant restriction on veteran's incarcerated eligibility for service connected disability compensation is that: "No total disability rating based on unemployability, may be assigned to an incarcerated veteran".

It is important to remember that most VA decisions, including those on apportionment, can be appealed to the Board of Veterans Appeals and, if need be, to the Court of Appeals for Veterans Claims.

### **RE-STARTING BENEFITS AT RELEASE**

It is important that each disabled veteran receiving compensation or DIC payments promptly notify the VARO. Regular full benefit payments should begin upon release, providing the VA is notified of the veteran's release, including placement within a community treatment center or halfway house in the community, within one year of release. VARO needs formal notification from the prison of your release in order to re-start benefits: The sooner that document is provided to VARO, the sooner VARO can begin to process your request. You will find the application to restart you benefits at the end of this manual. Please have the correctional staff complete the necessary sections.

## **SEEKING HELP AFTER RELEASE**

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If you would like to get benefits or think you have a pending claim before the VA, it is best to get professional help to assist you.

Many Veterans Service Organizations (VSOs) have trained staff who can help you with your VA claim, and can legally represent your claim before the VA. Some also help homeless and at-risk veterans find the support services they need. You can contact any VSO listed in the Guidebook to learn an office near you.

## **HELP SEEKING BENEFITS**

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- Check the blue pages of the phone book or visit this website <http://www.nacvso.org/modules.php?name=Content&pa=showpage&pid=10> for the number of a County Veteran Service Officer in your area. Using the website provided, click on the state that you are currently residing in. Not all states have a page available with the listings; some states will redirect you to their main website but it will not have a listing of the service officers. If there is no listing available contact the VA Regional Office for further instructions. If there is a listing for service officers scroll down the list until you can find a city, town or county near you.
- Many *Veterans Service Organizations* have trained staff who can help you with your VA claim, and can legally represent your claim before the VA. Some also help homeless and at-risk veterans find the support services they need. You can contact any VSO listed below to see if there is a service representative near you.

<b>Organization</b>	<b>City/Town</b>	<b>Meeting Location/ Address</b>	<b>Phone Number</b>	<b>Website</b>
American Legion	Las Vegas	737 Veterans Memorial Drive	Lionel Motta: 702-382-2353	<a href="http://www.legion.org">www.legion.org</a>
American Legion Auxiliary	Reno	4030 Bobolink Circle	Daela Gibson: 775-382-2353	<a href="http://www.alaforveterans.org">www.alaforveterans.org</a>
Associates of Vietnam Veterans of America	Las Vegas	4455 E. Twain Avenue	Erma Hibbler: 702-737-7895	<a href="http://www.awa.org">www.awa.org</a>
American Ex-POW's	Las Vegas	1704 Castleberry Lane	Joanne Molen: 702-438-4477	<a href="http://www.axpow.org">www.axpow.org</a>
Blinded Veterans Association				<a href="http://www.bva.org">www.bva.org</a>
Catholic War Veterans of the USA, Inc.	Las Vegas		James McCawley: 702-256-1911	<a href="http://www.cwv.org">www.cwv.org</a>
Catholic War Veterans Auxiliary of the USA, Inc.	Las Vegas		Keleen McCawley: 702-256-191	<a href="http://cwvaux.cwv.org/">http://cwvaux.cwv.org/</a>
Disabled American Veterans	Henderson	2775 Meadow Park Avenue	Richard Walker: 702-334-3121	<a href="http://www.dav.org">www.dav.org</a>

Disabled American Veterans Auxiliary	Henderson	2775 Meadow Park Avenue	Carolyn Walker: 702-334-3118	<a href="http://auxiliary.dav.org/">http://auxiliary.dav.org/</a>
Jewish War Veterans	Henderson	2516 Corvus Street	Ed Kranson: 702-492-0066	<a href="http://www.jwv.org">www.jwv.org</a>
National Ladies Auxiliary Jewish War Veterans				<a href="http://www.jwva.org">www.jwva.org</a>
	Henderson	2588 Old Corral Road	Leah Stone: 702-898-3432	
	Las Vegas	8805 Pennystone Avenue	Gladys Handwerker: 702-256-8269	
Marine Corps League	Fallon	684 Taylor Street	Harry Hines: 775-423-5851	<a href="http://www.mcleague.org/">http://www.mcleague.org/</a>
Military Order of the Cootie	Henderson	1013 Skysail Drive	Herman Hagan Jr.: 702-374-1881	<a href="http://vfwnevada.org/moc_moca/default.html">http://vfwnevada.org/moc_moca/default.html</a>
Military Order of the Purple Heart	Las Vegas	9357 Pitching Wedge Drive	Richard Small: 702-513-0215	<a href="http://www.purpleheart.org">www.purpleheart.org</a>
NABVETS	Las Vegas		702-744-7080	<a href="http://nabvetsnv.org/http_nabvetsnv.org/Home.html">http://nabvetsnv.org/http_nabvetsnv.org/Home.html</a>

<b>Organization</b>	<b>City/Town</b>	<b>Meeting Location/ Address</b>	<b>Phone Number</b>	<b>Website</b>
National Native American Veterans Association				<a href="http://www.nnava.org">www.nnava.org</a>
Nevada Department of Veteran Affairs				<a href="http://www.Veterans.nv.gov">www.Veterans.nv.gov</a>
	Boulder City		702-332-6784	
	Elko		775-777-1000	
	Fallon		775-428-1177	
	Las Vegas		702-224-6025	
	North Las Vegas		702-224-6025 or 702-791-9000 ext. 46025	
	Reno		775-688-1653	
Paralyzed Veterans of Nevada	Las Vegas	704 South Jones Blvd.	702-646-0040	<a href="http://www.nevadapva.org/">http://www.nevadapva.org/</a>
POW*MIA	Elko		Betsy Brian: 775-934-9052	<a href="http://www.elkonvpowmia.org">www.elkonvpowmia.org</a>

Scottish American Military Society	Las Vegas		James Galyon: 702-588-8620	<a href="http://s-a-m-s.org/">http://s-a-m-s.org/</a>
Women Veterans of America	Las Vegas		Ana Cozad: 702-873-8392	<a href="http://www.wvanational.org">www.wvanational.org</a>
Veterans of Foreign Wars				<a href="http://www.VFWNevada.org">www.VFWNevada.org</a>
	Armargosa Valley	1835 White Sands	775-372-5253	
	Battle Mountain	36 East Front Street	775-635-9046	
	Beatty	100 West Main Street	775-513-0323	
	Boulder City	813 Arizona Street	702-808-4750	
	Caliente	391 Dixon Street	775-726-3456	
	Carson City		775-882-2088	
	Dayton	320 Old Dayton Valley Road	775-246-3187	
	Elko	731 VFW Way	775-738-7816	
	Ely	50 North McGill	775-289-6711	

		Highway		
	Eureka	10 South Main Street	775-237-5526	
	Fallon	405 S. Main Street	775-423-4606	
	Fernley	480 W. Main Street	775-575-9201	
	Gabbs	426 D Avenue	775-285-4013	
	Gardner ville	1227 Kimerling Road	775-781-0273	
	Gerlach		775-557-2614	
	Hawthorne	890 A Street	775-219-7327	
	Henderson	2797 North Valley Parkway	702-558-7584	
	Henderson	401 W. Lake Mead Parkway	702-564-5822	
	Las Vegas	5825 Eldora Avenue	702-875-5873	
	Las Vegas	8525 W. Warm Springs Rd.	702-645-5421	
	Las Vegas	10900 Southern Highlands Parkway	702-837-0837	
	Laughlin	1510 Bruce	702-299-1510	

		Woodbury Drive		
	Logandale		702-398-3901	
	Mesquite	840 Hafen Lane	702-346-3268	
	Mina	1104 A Street	775-573-2257	
	North Las Vegas	705 Las Vegas Blvd	702-384-4161	
	North Las Vegas	4337 Las Vegas Blvd North	702-643-1177	
	North Las Vegas	6601 North Buffalo Drive	702-688-7966	
	Pahrump	4651 South Homestead Road	775-727-6072	
	Reno	255 VFW Historic Lane	775-825-7007	
	Reno	75 Cowan Drive	775-690-3391	
	Schurz	1113 Cottonwood Drive	775-773-2360	
	Searchlight	100 North Highway 93	702-374-1881	
	Sparks	730 4th Street	775-544-8786	

	Tonopah	265 South Main Street	775-482-3064	
	Topaz		775-266-9241	
	Verdi	801 3rd Street	775-322-1975	
	Vignia City	112 South C Street	775-577-0463	
	Winnemucca	3300 Bengochea CIR #10	775-623-3580	
	Yerington	11 Highway 95A North	775-720-8483	
Veterans of Foreign Wars Departmen t of Nevada Ladies Auxiliary				<a href="http://vfwnevada.org/ladies_aux/LAVFW%20homepage.html">http://vfwnevada.org/ladies_aux/LAVFW%20homepage.html</a>
	9999 Nevada MAL		Contact Bonne: 775-753-2112	
	Amargosa Valley	6826 Forrest H. Hansen		
	Beatty	12108 John Strozzi		
	Boulder City	36 Matthew A. Commons		

		Memorial		
	Caliente	7114 Hugh Jacobson		
	Carson City	3726 Kit Carson		
	Carson Valley	8583 Carson Valley Memorial		
	Elko	2350 Gasper J. Salaz		
	Ely	3547 James Jewel		
	Fallon	1002 Lawton- Silva		
	Fernely	10247 Washoe- Lyon Memorial		
	Gabbs	3677 Gabbs		
	Gerlach	10031 Baker Spaulding		
	Hawthorne	2313 John Franklin Shane		
	Henderson	3848 Basic		
	Las Vegas	1753 Fred S		

	Mina	2668 Fortune- Eckley- Perry		
	Moapa Valley	8336 Elwood Perkins		
	North Las Vegas	10047 North Las Vegas Memorial		
	North West Las Vegas	12093 John Lukac		
	Pahrump	10054 Clyde E Newman		
	Reno	3819 Truckee Meadows		
	Reno	9211 Reno Battle Born		
	Schurz	6825 Schurz All Indian		
	Sparks	3396 Silver State		
	Tonopah	1103 Kenneth J. Booth		
Vietnam Veterans of America			Tom George: 702-274-7069	<a href="http://www.vva.org">www.vva.org</a>

## SEEKING BENEFITS ON YOUR OWN

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Although we encourage you to seek the aid of a service representative, you may choose to apply for VA benefits on your own. Write your local VA Regional Office or find the forms online at [www.va.gov/vaforms/](http://www.va.gov/vaforms/). You can also apply for certain benefits online at: <http://vabenefits.vba.va.gov/vonapp/main.asp>.

Below is a brief description of each form needed to file for specific VA benefits. Be sure you use a return address where mail will get to you as quickly as possible. Make photocopies of all forms for your records before sending your packet to the VARO nearest you.

- VA Form 21-4193 – Notice to Department of Veteran Affairs of Veteran or Beneficiary Incarcerated in Penal Institution – allows adjustment or discontinuance of VA benefits for veterans and beneficiaries while you are waiting for release.
- VA Form 21-526 - Application for Compensation or Pension- must be filed to apply for compensation or pension. Mail your DD-214 and the following forms to the VARO nearest your release destination 30 to 45 days before your release.
- VA Form 21-4138 - Statement in Support of Claim - lets you explain why you deserve the benefits you are asking for because of your disability or disorder. It is best to have an experienced service representative help you complete the form.
- VA Form 21-4142 - Authorization for Release of Information - If you have received medical or mental health care that may be relevant to your claim from anyone other than a VA Medical Facility, you need to fill out a VAF 21-4142 giving permission for release of medical records to the VA.

- VA Form 10-1 0EZ - Enrollment for Medical Benefits - is used by the VA to determine if you can receive medical benefits. Complete the form and bring it with you to the VA medical facility where you will seek evaluation for treatment.
- VA Form 28-1 900 - Vocational Rehabilitation for Disabled Veterans - is used to apply for the vocational rehabilitation program to help veterans who were disabled during their service reach maximum independence in daily living, to learn the skills needed to get a job, and to find and keep a job. Send Form 28-1 900 to the VARO in your area 10 to 15 days before your release.
- NA Form 13075 – Questionnaire about Military Service
- VA Form 10-5345 – Request for and authorization to Release Medical Records or Health Information – aids in the processing of any requests for the VA for medical needs.
- VA Form 21-686C – Declaration of Status of Dependents
- VA Form 10-10EZR – Health Benefits Renewal Form
- DD 149 - Correction of Military Records

You will find a copy of the above forms located at the end of this handbook for your convenience. (available on the online version only)

SECTION IV  
RESOURCES FOR VETERANS

This section includes resources that can help you get back on your feet. Remember to check the phone book for local, county, and state agencies that know what services are available in the area to assist you. Some organizations may have waiting lists, require an interview, or have specific rules about whom they serve. It is best if you start asking about services and requirements now, so that you will be prepared when you are released. You may even ask if your name can be put on a waiting list when you get closer to your release date.

**TOLL-FREE NUMBERS**

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- Crisis and other toll-free numbers are often listed in the front cover or first few pages of the phone book. You may also want to check under "Social Services" in the blue or yellow pages for hotlines and local numbers.
  
- US Department of Veterans Affairs — [www.va.gov](http://www.va.gov)  
Benefits: 1-800-827-1000 Medical Facilities: 1-877-222-8387  
[www.visn21.va.gov](http://www.visn21.va.gov) , [www.visn22.med.va.gov](http://www.visn22.med.va.gov) '  
Persian Gulf War Helpline: 1-800-749-8387
  
- Focus On Recovery Helpline - A 24-hour national alcohol and drug abuse addiction and treatment hotline: 1-800-888-9383
  
- National AIDS Hotline - Talk to someone who knows about HIV / AIDS and can tell you about AIDS services in your city or state: 1-800-822-7422
  
- National Coalition for Homeless Veterans — [www.nchv.org](http://www.nchv.org), 1-800-838-4357
  
- VA Homeless Helpline: 1-877-424-3838 (877-4AID-VET)
  
- Veterans Crisis Line: 1-800-273-8255 PRESS 1

- National Suicide Prevention Hotline - 1-800-273-TALK (8255)
- Clark County Social Service – Dial 2-1-1 to access health and human services assistance and referrals.

Listed below are all the current locations in Las Vegas and Henderson.

*1600 Pinto Lane  
Las Vegas, NV 89106*

*Phone: (702) 455-4270*

*2432 N. Martin L. King Blvd Suite D  
North Las Vegas, NV 89032*

*Phone: (702) 455-4270*

*3885 S. Maryland Parkway*

*Las Vegas, NV 89119*

*Phone: (702) 455-4270*

*522 East Lake Mead Blvd Suite 4*

*Henderson, NV 89015*

*Phone: (702) 455-4270*

*1504 Las Vegas Blvd North*

*Las Vegas, NV 89101*

*Phone: (702) 455-4270*

## **WHERE TO START**

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Check the local phone book yellow pages under "Homeless" or "Social Service Organizations" for a list of many local organizations that offer different services, which may include clothing, public transportation tokens, emergency shelter, and more. You may need to contact several agencies to find all the services you need. Services provided by *government* agencies are listed in the blue pages found near the front of the phone book.

Check with your local Public Assistance Office to find out what programs are available and what their guidelines are. We have included some guidance below, but your local organizations are your best resources. Remember, it never hurts to ask!

*Here are some resources to start out with:*

National Coalition for the Homeless has a directory of shelters and homeless assistance programs online. This does not list every program in the country, so be sure to check your phone book for local [www.nationalhomeless.org](http://www.nationalhomeless.org) or [www.nationalhomelessshelterdirectory.org](http://www.nationalhomelessshelterdirectory.org)

Salvation Army - provides services, including shelter and transitional housing, for homeless individuals and families. For local services and information contact: Reno: (775) 688-4570, Las Vegas: (702) 639-0278 or online at <http://www.salvationarmyusa.org>. At the top right hand corner is where you can place your zip code. Type in your zip code and click on "GO". A new page will appear with a list of all the different services and locations near the zip code.

United Way - provides a variety of services through local organizations. Check the phone book for a local post or locate local organizations online at [www.unitedway.org](http://www.unitedway.org) or at [www.uwsn.org](http://www.uwsn.org).

Local churches and faith-based organizations, such as Catholic Charities, Salvation Army, and Volunteers of America, may have a variety of programs to assist you. Find these organizations by calling your county or city Department of Social Services. Check the blue pages of the phone book for the number.

#### FOR VETERANS ONLY

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- Every VA Medical Center has a Health Care for Homeless Veterans (HCHV) Coordinator who is responsible for helping homeless veterans access VA and community-based care to end homelessness among veterans. The HCHV program provides outreach, clinical assessments and referrals for medical and mental health care, long-term transitional residential assistance, case management and employment assistance with linkage to permanent housing. To locate your nearest HCHV Coordinator call 1-877-222- 8387 or go to [http://www.va.gov/homeless/about the initiative.asp#three](http://www.va.gov/homeless/about_the_initiative.asp#three)
- Nevada Department of Veterans Affairs provides assistance with Veterans benefits & entitlements information, VA claims process, representation and advocacy, Trauma (PTSD) counseling, Veterans Homes for those in need of nursing care, and employment assistance through federally funded reintegration projects. Call (775) 688-1653, in the Las Vegas area call (702)791-9000, or go to [www.veterans.nv.gov](http://www.veterans.nv.gov)

### Supportive Services for Veteran Families Program:

Under the SSVF program, VA awards grants to private non-profit organizations and consumer cooperatives who can provide supportive services to very low-income Veteran families living in or transitioning to permanent housing.

Grantees provide eligible Veteran families with outreach, case management, and assistance in obtaining VA and other benefits, which may include:

Health care services	Fiduciary and payee services
Daily living services	Legal services
Personal financial planning services	Child care services
Transportation services	Housing counseling services

Veterans and their support networks are encouraged to inquire about local SSVF Grantees within their communities. This information may be accessed through the website listed below, by contacting your HCRV Specialist or contacting the your local Veteran Homeless Program.

In addition, grantees may also provide time-limited payments to third parties (e.g., landlords, utility companies, moving companies, and licensed child care providers) if these payments help Veteran families stay in or acquire permanent housing on a sustainable basis.

- If you are an SSVF Grantee, please view our [Grantee Resources](#) webpage for information pertaining to the development and implementation of your program.

<http://www.va.gov/HOMELESS/SSVF.asp>

## *CLARK COUNTY*

- Community Resources Management  
500 South Grand Central Parkway  
Las Vegas, NV 89155  
Phone: (702) 455-5025
- Key Foundation providing transitional housing, job training and placement, indirect financial assistance and counseling

1001 N. "A" St.

Las Vegas, NV. 89106

Phone: (702) 384-0202

- National Association of Black Veterans, (702) 891-9697, Contact: George Spicer

The following is broken into resources available in these categories: Food, Clothing, Housing, Rental and Utilities Assistance, and Employment Services. Each category will have resources available according to region.

## **FOOD RESOURCES**

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*Call 2-1-1 to find the food bank nearest you.*

### **DAYTON**

DAYTON FOOD BANK

5 Enterprise Way

Dayton, NV 89403

(775) 246-7834

## Las Vegas

BGCLV West FRC

2850 S. Lindell Rd.

Las Vegas, NV 89148

(702) 932-1880

*Emergency food boxes/ aids  
with Monday-Friday 9 a.m.-5  
p.m.*

Aid for AIDS of Nevada

701 Shadow Lane, Suite 170

Las Vegas, NV 89106

(702) 382-2326

## HELP OF SOUTHERN NEVADA

953 E. Sahara Ave Las Vegas, NV  
89119 (702) 369-4357

*Grocery store cards/ Emergency  
food pantry*

*Supplemental Nutrition  
Assistance Program/ Turkey-A-  
Thon/ Adopt-a-Family Holiday.*

## LUTHERAN SOCIAL SERVICES

73 Spectrum Blvd.

Las Vegas, NV 89101

(702) 639-1730

*Food vouchers/ Monday,  
Wednesday,*

*Thursday, Friday*

*First come, first serve.*

*Line up starts at 6-6:30 a.m.*

*Doors open at 7:30 a.m.*

WORLD PEACE FLAG  
ORGANIZATION

2215 Renaissance B3

Las Vegas, NV 89119

1339-FLAG

CATHOLIC CHARITIES

1501 Las Vegas Blvd.

N. Las Vegas, NV 89101

(702) 387-2291

*Food Pantry/Food Assistance*

*Senior Nutrition/ Meals on Wheels*

ST. VINCENT'S/LIED DINING  
HALL

1501 Las Vegas Blvd.

N. Las Vegas, NV 89106

(702) 385-2662

*Free meals (men, women,  
children)*

*Everyday 9:30-11am*

**Lovelock**

FISH

1600 E. Cartier Ave.

North Las Vegas, NV 89030

(702) 649-6522

PERSHING COUNTY

CLERK-TREASURER

400 S. Main St.

Lovelock, NV 89419

(775) 273-2208

Contact-Janice Painter

### **Carson City**

FISH

138 East Long St 1640

Carson City, NV 99706

(775) 882-3474

FOOD FOR THOUGHT

3579 US Highway 50 E.

Carson City, NV 89701

(775) 885-7770

### **Gardnerville**

CARSON VALLEY COMMUNITY  
FOOD

1255 Waterloo Lane #B

Gardnerville, NV 89410

(775) 782-3711

### **Henderson**

HOPELINK

178 Westminster Way

Henderson, NV 89015

(702) 556-0576

*Food Pantry*

### **Laughlin**

COLORADO RIVER FOOD BANK

240 E. Laughlin Civic Dr.

Laughlin, NV 89029

(702) 298-9220

## Mesquite

VIRGIN VALLEY COMMUNITY  
FOOD BANK

Mesquite, NV 89024

(702) 346-0900

## Reno

ASSISTANCE LEAGUE OF  
RENO-SPARKS

Reno, NV 89501

(775) 329-7287

ST. VINCENT'S FOOD PANTRY

500 E. 4<sup>TH</sup> St.

Reno, NV 89512

(775) 786-5266

HANDS OF HOPE MINISTRIES

295 Gentry Way

Reno, NV 89502

(775) 284-8878

## Searchlight

COLORADO RIVER FOOD BANK

200 Michael Wendell Way

Searchlight, NV 89046

(702) 297-1069

### **Silver Spring**

SILVER STAGE PANTRY

3595 Ramsey Cutoff

Silver Springs, NV 89429

(775) 577-9161

### **Sparks**

FOOD BANK OF NORTHERN  
NEVADA .

550 Italy Dr.

Sparks, NV 89434

(775) 331-3663

### **Winnemucca**

WINNEMUCCA FOOD BANK

150 S. Bridge St.

Winnemucca, NV 89445

(775) 625-2223

## **FOOD STAMPS: NEVADA STATE WELFARE**

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To apply for SNAP you may go into the any of the offices listed below or you can go online to <https://dwss.nv.gov/> and apply online. To apply online please follow the directions on the web address provided. Please click on “Access Nevada”. This will send you to another page that will ask you to create an account. You will be required to create an account to continue the process. After creating your account you will be able to fill out the form online and have an appointment set up with a case manager to determine your eligibility to receive SNAP benefits.

700 Belrose Street  
Las Vegas, NV 89107  
Phone: (702) 486-1646

3330 Flamingo Road, Suite 55  
Las Vegas, NV 89121  
Phone: (702) 486-9400

611 North Nellis Blvd.  
Las Vegas, NV 89121  
Phone: (702) 486-4828

1040 West Owens Avenue  
Las Vegas, NV 89106  
Phone: (702) 486-1899

520 South Boulder Hwy.  
Henderson, NV 89015  
Phone: (702) 486-9400

1840 Pahrump Valley Road  
Pahrump, NV 89048  
Phone: (775) 751-7400

850 Elm St. #13  
Elko, NV 89801  
(775) 753-1233

725 Avenue K  
Ely, NV 89301  
(775) 289-1657

501 Bridge St  
Winnemucca, NV 89445  
(775) 623-6557

### **CLOTHING RESOURCES**

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#### **CATHOLIC CHARITIES**

1501 Las Vegas Blvd.

N. Las Vegas, NV 89149

(702) 387-2291

#### **HOPELINK**

178 Westminster Way

Henderson, NV 89015

(702) 556-0576

#### **PERSHING COUNTY**

##### **CLERK-TREASURER**

400 S. Main St.

Lovelock, NV 89419

Contact – Janice Painter (775) 273-2208

## **MILITARY RECORDS**

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To request your military records, go to the website: [www.vetrecs.archives.gov](http://www.vetrecs.archives.gov)

You may request a copy by writing to:

NPRC Mailing Address:

National Personnel Records Center

Military Personnel Records

1 Archives Drive

St. Louis, MO 63138

314-801-0800

## **HOUSING**

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It is important to know that you have a place to go upon release. The first step in returning to the community is finding a place to stay. This section includes ways to locate emergency shelter, transitional programs, and permanent housing assistance. Transitional or temporary housing can serve as a step toward full independence upon your release. However, there are often waiting lists for housing assistance programs, so you should ask about applying as soon as possible. If you are released and find yourself homeless, emergency assistance is available.

### *EMERGENCY AND TRANSITIONAL HOUSING*

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- To find out if there are homeless veteran service providers in your area, call 1-800-VET-HELP, write to NCHV, 333 1/2 Pennsylvania Ave., SE Washington, DC 20003-1148, or go to [www.nchv.org](http://www.nchv.org).

- To find a list of emergency shelters for men, women and families in every state, check the Department of Housing and Urban Development online at [www.hud.gov/homeless/hmlsagen.cfm](http://www.hud.gov/homeless/hmlsagen.cfm).
- Coalitions for the Homeless are listed in the phone book of many cities and urban counties. You may also find local housing information at [www.nationalhomeless.org/local/local.html](http://www.nationalhomeless.org/local/local.html).
- Nevada Department of Business & Industry HOUSING DIVISION. Visit website for lists of emergency housing [www.nvhousing.state.nv.us](http://www.nvhousing.state.nv.us)
- Look in the phone book yellow pages under "Social Service Organizations" for local shelters or organizations that may be able to help.
- Look in the phone book blue pages under local, city, or county government Department of Social Services or "Human Services" or call the County Commissioner's Office for information about local low-income housing coalitions or homeless advocacy groups who may know what is available.

**SHELTERS**

***NORTHERN NEVADA/RENO***

***MEN***

**FRIENDS IN SERVICE HELPING  
(FISH)**

138 E. Long St.  
Carson City, NV 89706  
775-882-3474 (FISH)

**RENO MEN'S DROP IN CENTER**

**VOLUNTEERS OF AMERICA**

315 Record St.  
Reno, NV 89512  
775-329-4141

**THE SALVATION ARMY**

835 E. 2<sup>nd</sup> St.  
Reno, NV 89512

Sacramento and Northern Nevada  
Office:

916-442-3691

*FAMILIES & PREGNANT WOMEN*

**CENTER STREET  
MISSION**

726 Kuenzli Ave.  
Reno, NV 89512

*OTHER SHELTER PROVIDERS*

**RENO HOUSING AUTHORITY**

1525 E. 9<sup>th</sup> St.  
Reno, NV 89512  
775-329-3630

**RENO-SPARKS GOSPEL MISSION –  
WOMEN AND CHILDREN CENTER**

355 Record St.  
Reno, NV 89512  
775-329-0485

**NORTH STAR**

480 Galletti Way, Buildings 3 & 4  
P.O. Box 52280  
Sparks, NV 89434

**ST. VINCENT'S TRANSITIONAL  
CENTER**

275 E. 4<sup>th</sup> St.  
Reno, NV  
775-322-7073

**VOLUNTEERS OF AMERICA**

100 W. Grove St.

Reno, NV

**SOUTHERN NEVADA/ LAS VEGAS**

*SENIORS*

**CANNON SENIOR CENTER**

340 N. 11<sup>TH</sup> St.

Las Vegas, NV

One Stop Shop for All Senior  
Citizens Needs

702-366-1522

*WOMEN*

**HOMELESS TRANSITIONAL SHELTER**

**FOR PREGNANT WOMEN**

**SPONSORED BY INTERNATIONAL CHURCH  
OF LAS VEGAS**

8780 W. Charleston Blvd, Suite 102

Las Vegas, NV

702-242-9850

**MARIAN RESIDENCE**

241 Palo Verde Drive

Henderson, NV

Women Ages: 50-70

803-565-6607

**SAFE NEST FOR WOMEN**

2915 W. Charleston Ave.

Las Vegas, NV

702-646-4981

**SALVATION ARMY –  
PATH**

35 W. Owens

Las Vegas, NV

Mentally Challenged  
Women

702-639-0277

*YOUTH*

**NEVADA HOMES FOR YOUTH**

525 S. 13<sup>th</sup> St.

Las Vegas, NV

702-380-2889

**REGINA HALL**

215 Palo Verde Dr.

Henderson, NV

702-565-9925

**NEVADA PARTNERSHIP FOR  
HOMELESS YOUTH**

4800 S. Maryland Pkwy, Suite E

Las Vegas, NV

888-907-7888

702-383-1332

*FAMILIES*

**EOB PROJECT - HOME**

330 W. Washington Ave., Suite 7  
Las Vegas, NV  
702-647-3307

Transitional Housing for Homeless  
Families & Rental Assistance to  
Prevent Homelessness

**INTERFATIH HOSPITALITY  
NETWORK**

500 W. Van Buren  
Las Vegas, NV  
702-638-8806

Shelter & Food for Homeless  
Families

*OTHER*

**HACA (TEMPORARY  
LODGING/MOTEL)**

702-486-6770 ext. 246

**LAS VEGAS RESCUE MISSION**

480 W. Bonanza Rd.  
Las Vegas, NV  
702-382-1766

**SALVATION ARMY**

35 W. Owens Ave.  
Las Vegas, NV  
702-642-0727

**ST. VINCENT'S HELP  
APARTMENTS**

1516 N. Main St.  
Las Vegas, NV  
702-382-6727

Single Men & Women with Income,  
Seniors and Handicapped

Below are a list of transitional living facilities, licensed treatment facilities and halfway housing facilities in Nevada. The list is based on information from the Nevada State Health Division and Nevada Division of Parole and Probation. Parties should check with the Nevada Department of Probation and Parole to verify current and accurate information.

**CARSON CITY**

*Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient  
Substance Abuse Counseling (IPSAC)*

**COMMUNITY COUNSELING  
CENTER**

**DETOX SERVICES**

900 E. Long Street

Carson City, NV 89701

775-882-3945

**ELKO**

*Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient  
Substance Abuse Counseling (IPSAC)*

**VITALITY CENTER**

Mailing Address:

PO BOX 2580

Elko, NV 89801

Physical Address:

3740 Idaho St.

Elko, NV 89801

775-738-8004

28 day program

Type: Substance Abuse

**FALLON**

Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient  
Substance Abuse Counseling (IPSAC)

**NEW FRONTIER TREATMENT CENTER**

1490 Grimes Ave.

Fallon, NV 89406

775-423-1412

28 day program

**LAS VEGAS**

*Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient  
Substance Abuse Counseling (IPSAC)*

**HELP OF SOUTHERN NEVADA**

1417 Las Vegas Blvd.

N. Las Vegas NV 89101

702-385-3776

**SALVATION ARMY**

211 Judson Ave.

N. Las Vegas, NV 89030

702-399-2769

**WEST CARE INC. HARRIS  
SPRINGS**

1200 HARRIS Springs Rd.

Las Vegas, NV 89124

Type: Substance Abuse

**WEST CARE – WOMEN AND  
CHILDREN’S CAMPUS**

5659 Duncan Dr.

Las Vegas, NV 89130

702-385-2090

*Licensed Transitional Living Facilities*

**U.S. VETERANS INITIATIVE**

525 E. Bonanza Ave.  
Las Vegas, NV 89106  
702-336-0456

**HOPE HOUSE**

2500 Apricot Lane  
Las Vegas, NV 89108  
702-499-8696

**KEY FOUNDATION**

1001 N. "A" St  
Las Vegas, NV 89101  
702-384-0202  
Housing for veterans who  
are work ready

**LAS VEGAS COMMUNITY  
CORRECTIONS CENTER/ G.E.O.  
CARE**

290 Industrial Rd.  
Las Vegas, NV 89109  
For admittance: 702-953-1162 ext.  
77711

*Licensed Halfway House (HWH)*

**CASTLE HOUSE**

4983 Alamogordo St.  
Las Vegas, NV 89102  
702-568-1463

**FREEDOM HOUSE**

3832 Palos Verdes St.  
Las Vegas, NV 89119  
702-485-1300  
Contact Person: Jeffrey Iverson

**SOLUTIONS RECOVERY INC**

1355 Westwind Rd.  
Las Vegas, NV 89146  
702-228-8520

**WALTER HOVING HOME**

3353 Red Rock St.  
Las Vegas, NV 89146  
702-369-0613

**WE CARE FOUNDATION**

2216 S. 6<sup>th</sup> St.  
Las Vegas, NV 89104  
702-369-0613

**WYOMING HOUSE**

4959 Wyoming Ave.  
Las Vegas, NV 89104  
702-580-4018

**SERENITY HOUSE**

5066 Edna Ave.  
Las Vegas, NV 89146  
702-871-8065

*Privately funded treatment facilities exempt from licensing*

**OXFORD HOUSE**

4409 Thompson Circle  
Las Vegas, NV 89107  
702-646-8173

*Facilities that assist in finding housing; do not maintain ADA/TLF/HWH facility licenses*

**COMMUNITY BASE OUTREACH CLINIC**

912 W. Owens St.

Las Vegas, NV

702-636-3000 ext. 4077

Type: Homeless Veterans Only

**RENO**

Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities or Inpatient  
Substance Abuse Counseling (IPSAC)

**BRISTLECONE**

1725 S. McCarran Blvd.

Reno, NV 89502

775-954-1400

Fax: 775-954-1406

**RIDGE HOUSE-REPORTING**

900 W. 1<sup>st</sup> St.

Reno, NV 89203

775-322-8941 ext. 12

Contact: Denise Culpepper

**RIDGE HOUSE**

57 Vine Street

Reno, NV 89502

775-322-8941 ext. 12

Contact: Denise Culpepper

Type: Substance Abuse

**RIDGE HOUSE II**

578 Keystone

Reno, NV 89502

775-322-8941 ext. 12

Contact: Denise Culpepper

Type: Substance Abuse

**RIDGE HOUSE II**

905 Mauldin Lane

Reno, NV 89502

775-322-8941 ext. 12

Contact: Denise Culpepper

Type: Substance Abuse

**RIDGE HOUSE III**

990 Cambridge

Reno, NV 89502

775-322-8941 ext. 12

Contact: Denise Culpepper

Type: Substance Abuse

**STEP TWO LIGHTHOUSE OF  
THE SIERRA**

3700 Safe Harbor Way

Reno, NV 89512

775-787-9411

*Licensed Transitional Living Facilities (TLF)*

**SAFE HARBORS OF NEVADA**

469 East 9<sup>th</sup> St.

Reno, NV 89512

**SAFE HARBORS OF NEVADA**

486 Highland Ave.

Reno, NV 89512

775-337-6777

*Licensed Halfway House (HWH)*

**THE LAUNCHING PAD dba THE EMPOWERMENT CENTER**

7400 S. Virginia St.

Reno, NV 89511

775-853-5441

Intake: 775-544-1660

Fax: 480-247-5562

*Privately funded treatment facilities exempt from licensing*

**SALVATION ARMY**

2300 Valley Rd.

Reno, NV 89512

775-688-4570

**RENO SPARKS GOSPEL MISSION**

355 Record St.

Reno, NV 89512

775-329-0485

*Facilities that assist in finding housing; do not maintain ADA/TLF/HWH facility licenses*

**NORTHERN NEVADA HOPES**

Reno, Nevada

775-786-4673

775-348-2893

775-348-1300

*Long-term or Permanent Housing*

Public housing waiting lists can be long, but the length of time can vary from place to place. Even if you are not sure where you want to live yet, apply to get on the waiting list so that you have as many options as possible. To learn how to apply, contact the local housing authority listed in the phone book blue pages under "Local Government, Public Housing Authority".

You are encouraged to connect immediately upon your release with the re-entry specialist as well as the Veteran Homeless Service within your VISN upon your release.

**RENTAL AND UTILITIES ASSISTANCE**

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**HELP OF SOUTHERN NEVADA**

1640 E. Flamingo Road #100

Las Vegas, NV 89119

(702) 369-4357

**SALVATION ARMY**

1581 N. Main St

Las Vegas, NV 89101

(702) 649-8240

**CATHOLIC CHARITIES**

1501 Las Vegas Blvd. N  
Vegas, NV 89101

(702) 387-2291

*Utilities*

**LUTHERAN SOCIAL SERVICES**

51 N. Pecos Rd., Stes. 109-113 Las  
Las Vegas, NV 89101

(702) 639-1730

(702) 639-1736

**NV ENERGY**

Project Reach

(702) 403-5200

*Rent and Utilities (when funds available). Applicants must be age 62 or older or medically fragile and meet other factors of eligibility*

**LAS VEGAS URBAN LEAGUE**

930 W. Owens

Las Vegas, NV 89106

(702) 636-3949

*Rent and Utilities Assistance*

**LDS FAMILY SERVICES**

Las Vegas:

North Las Vegas, NV 89031

(702) 385-1072

Reno:

580 Reactor Way Ste 140

Reno, NV 89502

(702) 924-1600

*Rent and Utilities Assistance*

**JEWISH FAMILY SERVICE**

4794 S. Eastern Avenue, Suite C

(702) 732-0304

*Utilities Assistance*

**ELKO COUNTY WELFARE**

540 Court Street, Suite 105

Elko, Nevada 89801

(775) 738-4375

Contact-Roxanne Sutter,

Eligibility Specialist

*Rent and Utilities Assistance*

**HUD (SECTION 8 HOUSING)**

163 S. 6<sup>th</sup> St.

Elko, NV 89801

(775) 753-4300 OR

1-800-426-6232

*Housing based off of*

*Income for rent*

**NEVADA RURAL HOUSING**

1500 College Pkwy.

Elko, NV 89801

1-800-426-8666

*Low income housing assistance*

**HUMBOLT INDIGENT PROGRAM**

801 Fairgrounds Road

Winnemucca, Nevada NV 89445

(775) 623-6342

Contact: Anita Paque

**LIHEA**

559 S. Saliman #101

Carson City, NV 89701

(775) 687-4420

*Provides benefits to eligible*

*households with*

*costs of heating and cooling*

**USDA RURAL DEVELOPMENT**

555 W. Silver St. Ste 101

Elko, NV 89801

(775) 738-8468 ext. 109

Contact – Kelli Colyer

*Provide homeownership to low*

*income families*

*and individuals with a variety of*

*financing programs. Home repair*

*programs.*

## FINDING & KEEPING A JOB

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Finding a job may be hard and can seem overwhelming, but it is possible and very important! When released you may find that you are completely starting over. You should ask for job counseling and training while incarcerated so you are prepared to work when released. Don't wait until you get out starting thinking about what you will do. Start planning now! Communication with your re-entry specialist is necessary as well as to stay connected to the resources within the Veterans Health Administration.

## EMPLOYMENT SERVICES

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- *Department of Labor*: Disabled Veterans Outreach Program (DVOP) and Local Veterans Employment Representatives (LVER) work to help veterans find and keep jobs. DVOP specialists develop job and training opportunities for veterans with service-connected disabilities, linking veterans with employers and making sure follow-up services are provided. LVER specialists are located in state employment offices (also called One-Stop Career Centers or Unemployment Offices). To find a DVOP or LVER near you, visit your state employment service office listed in the phone book blue pages under "State Government, Employment Agencies," or go to [www.dol.gov/vets/aboutvets/contacts/main.htm](http://www.dol.gov/vets/aboutvets/contacts/main.htm).
- The State of Nevada has a *Vocational Rehabilitation program* that helps people with disabilities find and keep jobs. Apply for these services immediately after your release. Look in the phone book blue pages under "Department of Social and Health Services (DSHS)," then "Vocational Rehabilitation," or search the Internet for "Vocational Rehabilitation" in your state. Nevada State's office: (775) 684-4070
- *Department of Veterans Affairs' Compensated Work Therapy Program (CWT)* is available to some veterans. CWT offers structured work opportunities and supervised therapeutic housing for at-risk and homeless veterans with physical, mental health and addictions problems. VA contracts with private industry and the public sector

for work by these veterans, who learn job skills, re-learn successful work habits, and regain a sense of self-esteem. Veterans are paid for their work and given assistance with employment in the community. Contact the local VA Medical Center to see if you qualify. Call 1-877-222-8387 to find the medical center nearest you or log onto [www.visn21.med.va.gov](http://www.visn21.med.va.gov) or [www.visn22.med.va.gov](http://www.visn22.med.va.gov)

- *Department of Veterans Affairs website* can help job seekers prepare resumes, find on-the-job training and apprenticeship programs, and search for job openings by state. For more information about VA employment assistance services and programs, and for contact information in your area, go to [www.va.gov](http://www.va.gov), and click on “Vocational Rehabilitation and Employment Services.”
- *Homeless Veterans' Reintegration Projects (HVRP)*. HVRP assists veterans with job search preparation, vocational counseling, occupational skills training, on-the-job training, trade skills certification and licensing, and job placement assistance and referral to supportive services. To find out if you may be eligible and how to access, Workforce Development, (702) 366-0456.
- *EVOLVE (Educational and Vocational Opportunities) Leading to Valuable Experience*) offers motivational counseling, case management, vocational education, and job placement to individuals with criminal histories. Services available include resume preparation, interview techniques and mentorship. Contact: 19 Stella Lake St, suite 20, Las Vegas, NV 89106, Phone: 702-638-6371, E-Mail: [www.lasvegas.gov](http://www.lasvegas.gov)
- *Nevada Job Connect* is charged with overseeing and providing workforce development services to employers and job seekers in Nevada. For job seekers, Nevada Job Connect offers career development information, job search resources, training programs, and, as appropriate, unemployment benefits. For more info: <http://www.nevadajobconnect.com/index.htm>

- *Goodwill Industries*

Contact the Goodwill nearest you. Goodwill provides pre-release services on helping you obtain the necessary documents and skills needed to begin job searching. Skill training is offered for successful communication within the workplace and learning a skill or trade to get to work or find a better job. There are life skills for a rounded lifestyle with relationships, family, and parenting.

- *Las Vegas Urban League*

REXO Champs assists in the transition from prison back to the community. The goal is to provide services through family re-unification, educational services, mentoring and referrals to you self-sufficient. For more information: call (702)483-4200 or email [Rexoinfo@lvul.org](mailto:Rexoinfo@lvul.org)

- *The Work Opportunity Tax Credit (WOTC)* is a federal tax credit to reduce the federal tax liability of private for profit employers to be used as an incentive for employers to hire individuals from eight different targeted groups to include veterans and ex-felons. WOTC can save an employer as much as \$2,400 in taxes when they hire a worker who historically has had a hard time landing a job. And it's easy. All an employer has to do is hire a qualified worker, fill out the Pre-Screening Notice (8850) and Individual Characteristics Form (9061) and drop them in the mail within 21 calendar days from the start date of employment. An ex-felon who has a hiring date, which is not more than one year after the last date on which they were convicted or released from prison, and is a member of an economically disadvantaged family is qualified for WOTC. The Employment Security Department is the "Right Connection" to the Work Opportunity Tax Credit. If an employer wants more information and forms, they can call the WOTC Unit at 1-800-669-9271, or contact their local Work Source Center.

- *Nevada State Bonding Program* does not have bonding insurance in this state. Nevada does require work cards in many areas of employment. Health, Tam and/or Security cards are required for many employers. The Security card will verify their current legal status (outstanding warrants, parole violations, etc.) and are required prior to employment. Providing accurate information regarding past incarceration will minimize chances of job termination. Nevada identification is a requirement of employment.

*EMPLOYMENT SERVICES LISTING:*

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**NEVADA PARTNERS**

710 W. Lake Mead Blvd.

North Las Vegas, NV 89030

(702) 924-1600

**NEVADA DEPARTMENT OF**

**EMPLOYMENT TRAINING**

**REHABILITATION (DETR)**

2800 E. St. Louis Avenue

Las Vegas, NV 89104

(702) 486-0200

**FOUNDATION FOR AN INDEPENDENT TOMORROW**

1931 Stella Lake Drive

Las Vegas, NV 89106 (702) 367-4348

**LO.I.N.**

Reno

1201 Terminal Way, Suite 104

Reno, NV 89502

(775) 336-4450

Fallon/Fernley

121 Industrial Way

Fallon, NV 89406

(775) 423-6162

460 W. Main St., #110,

Fernley, NV 89408

(775) 835-6360

Ely

1500 Avenue F, Suite 1

Ely, NV 89301

(775) 289-3061

Winnemucca

705 E. 4th Street

Winnemucca, NV 89445

(775) 623-6218

**NEVADA JOB CONNECT**

172 6<sup>th</sup> St.

Elko, NV 89801

(775) 753-1900

**HOMBOLDT INDIGENT PROGRAM**

801 Fairgrounds Rd

Winnemucca, NV 89445

(775) 623-6342

*IF ELIGIBLE*, as soon as you are released, we encourage you to enroll in the VA Health Benefits System. Every VA Medical Center has a Health Care for Homeless Veterans Coordinator who helps veterans and their families find resources inside and outside the VA Health Care system. Call 1-877-222-8387 to find the medical center nearest you.

**VA MEDICAL CENTERS**

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**VA Southern Nevada Healthcare System**

6900 North Pecos Road

North Las Vegas, Nevada 89086

Phone: 702-791-9000

**VA Sierra Nevada Health Care System**

1000 Locust  
Street Reno, NV  
89502

Phone: 775-786  
200 or (888)838-  
6256  
Fax: 775-328-1464

## **Community Based Outpatient Clinics**

### Elko Outreach Clinic

762 14th Street

Elko, NV 89801

Phone: 775-753-  
2014

### Ely CBOC

#### William Bee Ririe Rural Health Clinic

#6 Steptoe Circle

Ely, NV 89301

Phone: 775-289-3612 ext. 131

Fax: 801-584-5673

#### VA Lahontan Valley Outpatient Clinic 345

West A Street

Fallon, NV 89406

Phone: 775-428-6161

#### Pahrump Community Based Outpatient Clinic

2100 E. Calvada Blvd.

Pahrump, NV 89048

Phone: (775) 727-7535

Fax: (775) 751-6416

If ineligible for veteran's benefits, free or low-cost health care may be available from the following sources:

- Department of Social and Health Services (DSHS) can tell you where to find health care facilities for the homeless. Check the phone book blue pages under local, city, or county government for the number. County Social Service agencies can issue a medical card, if eligible. For medical care contact Nevada Rural Health Centers.

801 S. Rancho Dr., Suite B-2, Las Vegas, NV 89106, (702) 307-5414, fax: (702) 307-5421.

- National Health Care for the Homeless Council has a list of health care providers working with homeless people across the nation. For a list of providers in your state, go to [www.nhchc.org](http://www.nhchc.org).
- Free clinics are run by many local organizations and communities. Look in the phone book blue pages under "Public Health" to contact local government office for clinics in your area.

*Special Health Information for Veterans:*

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If you think you may be at risk for AIDS and HIV infection after your release, contact the nearest VA Medical Center to be tested, and seek assistance. Those at highest risk for AIDS and HIV infection are:

- People who share needles or syringes to inject drugs or steroids;
- Those born to mothers who have HIV;
- Anyone who has sex with anyone who is at risk for HIV / AIDS.
- Engaging in unprotected/unsafe sexual partners

Veterans, homeless, and incarcerated people are at high risk for Hepatitis C (HCV), a serious disease that can cause cirrhosis (scarring of the liver) and liver cancer.

If you think you are at risk after your release, contact the nearest VA Medical Center to be tested and seek HCV counseling. You are at risk if:

- You ever used a needle to inject drugs;
- You had a blood transfusion or organ transplant before 1992;
- You were a health care worker and had contact with blood;
- People who received blood transfusions before 1985;
- You were on long-term kidney dialysis;
- Your mother had hepatitis C when she gave birth to you.

## MENTAL HEALTH SERVICES

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*If eligible for veterans' benefits:*

Contact the Homeless Veteran Services Coordinator at the local VA Medical Center. Call 1-877-222-8387 to find the medical center nearest you.

For readjustment counseling, contact your local Vet Center.

### RENO VET CENTER

1155 W. 4th St., Suite 101,

Reno, NV 89503

Phone: 775-323-1294

### LAS VEGAS VET CENTER

1919 S. Jones Blvd., Suite A

Las Vegas, NV 89146

Phone: 702-251-7873

### Henderson Vet Center

400 North Stephanie Ste 180

Henderson, Nevada 89014

702-791-9100 Or 877-927-8387 Fax: 702-433-5713

*If not eligible for veterans' benefits, the following sources may be able to tell you where you can go to get help:*

- National Alliance for the Mentally Ill lists community mental health services providers at [www.nami.org](http://www.nami.org), or call 1-800-950-6264.
- National Mental Health Association offers support groups, rehabilitation, socialization, and housing services through 340 community organizations located across the country. Call 1-800-969-NMHA, or find a local office online at [www.nmha.org](http://www.nmha.org).
- Southern Nevada Adult Mental Health and Southern Nevada Adult Mental Health provides a continuum of services and programs for adults with mental health needs. 6161 W. Charleston Blvd., Bldg. 3A, Las Vegas, NV 89146. (702) 486- 8020.

#### Substance Abuse Treatment

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*If eligible for veterans' benefits:*

Contact the Addictions Treatment Center at the local VA Medical Center. Call 1- 877- 222-8387 to find the medical center nearest you.

*If not eligible for veterans' benefits, the following sources may be able to tell you where you can go to get help:*

- The Department of Health and Human Services Drug and Alcohol Treatment Referral Routing Service can refer *you* to local programs. Call 1-800-662-4357.
- Focus On Recovery Helpline - A 24-hour national alcohol and drug abuse addiction and treatment hotline: 1-800-888-9383.

- Alcohol and Drug Abuse Support groups.

*List of Licensed Treatment Facilities*

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(Based on information from the Department of Parole and Probation, November 2012)

*Licensed Alcohol or Drug Abuse Treatment (ADA) Facilities*

*Also known as Inpatient Substance Abuse Counseling (IPSAC)*

**COMMUNITY COUNSELING**

**CENTER**

**DETOX SERVICES**

900 E. Long Street

Carson City, NV 89701

775-882-3945

28 day program

**VITALITY CENTER**

Mailing Address:

PO BOX 2580

Elko, NV 89801

Physical Address:

3740 Idaho St.

Elko, NV 89801

775-738-8004

**SALVATION ARMY**

211 Judson Ave.

N. Las Vegas, NV 89030

702-399-2769

**SALVATION ARMY – ADULT**

**REHAB PROGRAM**

39 Owens

Las Vegas, NV 89030

702-870-4087

**SOULTIONS RECOVERY**

5660 North Dapple Gray Road

Las Vegas, NV 89149

702-228-8520

**WEST CARE INC. HARRIS**

**SPRINGS**

1200 HARRIS Springs Rd.

Las Vegas, NV 89124

**WEST CARE –**

**WOMEN AND CHILDREN'S**

**CAMPUS**

5659 Duncan Dr.

**BRISTLECONE**

1725 S. McCarran Blvd.

Reno, NV 89502

775-954-1400

Las Vegas, NV 89130

Fax: 775-954-1406

702-385-2090

**RIDGE HOUSE-REPORTING**

**RIDGE HOUSE**

900 W. 1<sup>st</sup> St.

57 Vine Street

Reno, NV 89203

Reno, NV 89502

775-322-8941 ext. 12

775-322-8941 ext. 12

Contact: Denise Culpepper

Contact: Denise Culpepper

**RIDGE HOUSE II**

**RIDGE HOUSE II**

578 Keystone

905 Mauldin Lane

Reno, NV 89502

Reno, NV 89502

775-322-8941 ext. 12

775-322-8941 ext. 12

Contact: Denise Culpepper

Contact: Denise Culpepper

- The American Legion provides Temporary Financial Assistance, (TFA) from its national headquarters to help maintain a stable environment for children of veterans. To obtain an application, look in the phone book to contact a local post or call American Legion Department of Nevada, 702-382-2353.

- If you are unemployed with little or no income, you may be able to get food stamps. A person may normally qualify for \$85 to \$100 worth of food stamps per month. Call the toll-free information number at 1-800-221-5689, or find a list of food stamp hotlines for each state at [www.fns.usda.gov/fsp/contact\\_info/hotlines.htm](http://www.fns.usda.gov/fsp/contact_info/hotlines.htm). You can also contact the local Department of Human Services, many drop-in shelters, or legal aid services to ask for an application. Nevada State Welfare/Medicaid

Phone: 775-448-5000.

- Supplemental Security Income (SSI) benefits can be applied for before your release, even though you will not receive the benefits until after you are released. Food Stamp applicants can also apply for SSI. Normally, it takes about three months to review an application, so apply well before your release date. It is best to get help filling out the application. For detailed information or assistance, call 1-800-772-1213, call or your local social security administration office listed in the phone book blue pages, or go to: [http://www.fns.usda.gov/fsp/contact\\_info/hotlines.htm](http://www.fns.usda.gov/fsp/contact_info/hotlines.htm)
- Federal Emergency Management Agency (FEMA) has a program called Emergency Food and Shelter Program to help prevent homelessness. Contact the local Office of the Mayor or United Way to ask who awards this money in your area and what the rules are.

## LEGAL HELP

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- You should talk to a Veterans Advocate Service Officer for help with discharge upgrades, seeking benefits, and filing a VA claim (call 1-800-562-2308 for the nearest Service Officer).

To request your military records, go to the website: [vetrecs.archives.gov](http://vetrecs.archives.gov)

DD form 293 – Application for Review of Discharge

Other legal issues:

- Most laws are state-specific. Most common legal problems are governed by the law in the state where you live or where the problem occurred. When looking for legal help, make sure that information you find applies to your state, or that the lawyer or other service provider is qualified to work in your state.
- The American Bar Association has a web site with guidelines about free legal services and links to directories of legal aid offices and pro-bono programs. Go to:  
[www.abanet.org](http://www.abanet.org)
- Legal Services or Legal Aid offices have staff lawyers to provide free legal help to poor clients. The lawyers are usually experts in the types of problems that poor clients often have. Look in the yellow pages for a local Legal Aid office or check online for the program, nearest you. Carson City office: 800-323-8666, Las Vegas office: 800-522-1070 Web Site: [www.nlslaw.net](http://www.nlslaw.net)
- Pine Tree Legal Assistance has an online list of organizations across the nation that provides free legal help to clients who qualify. Go to  
[www.ptla.org/links/services.htm](http://www.ptla.org/links/services.htm).
- Lawyers in private practice sometimes volunteer in "pro-bono" programs to take cases for poor clients free of charge. Check the yellow pages to contact your Local Bar Association to learn if there is a pro-bono program in your community, or go to  
[www.abanet.org/barserv/stlobar.html](http://www.abanet.org/barserv/stlobar.html).

State Bar of Nevada, for referral services, 800-789-5747 (in-state)

E-Mail: [ileanav@nvbar.org](mailto:ileanav@nvbar.org) Web Site:

[www.nvbar.org/publicServices/index3.php3](http://www.nvbar.org/publicServices/index3.php3)

- Criminal Record Repository

This is the agency individuals may contact to obtain a copy of their state criminal history and learn about the process of sealing, expunging or dealing with discrepancies. The criminal record repository can also tell the individual who else is legally entitled to have access to his or her record. You can obtain a copy by completing form NHP-006, a fingerprint card with the subject's fingerprint impressions, and a money order or certified check made payable to the "Nevada Highway Patrol."

Contact: Nevada Department of Public Safety. Nevada Highway Patrol, Records and Identification Bureau, 808 West Nye Lane, Carson City, NV 89703. Phone: 775-687-1600 Web Site: <http://nvrepository.state.nv.us/>

#### Women Veterans

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- Most VA Medical Centers and readjustment offices have a designated Women Veterans Coordinator to assist women veterans in accessing VA benefit programs and healthcare services. Call 1-877-222-8387 to find the medical center nearest you.

**GETTING ORGANIZED**

<b>ITEM</b>	<b>YES</b>	<b>NO</b>
Social Security Card		
Birth Certificate		
Driver's License/Insurance		
Credit Report		
State Identification Card		
Resume (Please go to <a href="#">Employment</a> for resources)		
Housing (Please go to <a href="#">Housing</a> for resources)		
Medical Care (Please go to <a href="#">Medical</a> for resources)		
Medication		
Mental Health		
Treatment for Addictions		
Support Groups		
Child Support Issues		
Clothing (Please go to <a href="#">Clothing</a> for resources)		
Transportation  (NDOC transports to parole office if the inmate is on parole; if expiring sentence, NDOC will transport to the nearest Greyhound bus station.)		

Food (Please go to <a href="#">Food</a> for resources)		
Education (Please go to <a href="#">Education</a> for resources)		
Veteran's Assistance		
Employment (Please go to <a href="#">Employment</a> for resources)		
Legal Assistance (Please go to <a href="#">Legal</a> for resources)		
Telephone		
Parole to unfamiliar area/location		
Financial Concerns		
Restitution		
Parole Registering (All felons must register with the Metro Police Department within 10 days of arriving to Nevada)		
Classes (examples: Domestic Violence, Anger Management)		
Other:		

## CHECKLIST

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### Using This Guide

- Ask about classes or resources to help you plan for your release.
- Make a list of your needs.
- Make a list of who may be able to help you.
- Write letters and/or contact organizations by phone or email.
- Write down the steps you take so that you do not repeat them.

### Just for Veterans

- Know where to call toll-free for help.
- Contact organizations about what services they have to offer.
- Think about your housing needs and gather information about what is available locally.
- Learn about job resources and create a plan to find a job.
- Learn about health issues, and what services are available.
- Learn about the resources available for substance abuse and mental health treatment in your area.
- Learn about your options to get financial help.
- Begin to take care of other legal issues.
- Learn about homeless veterans services.
- Learn about resources for women veterans

- If you are not currently receiving benefits, find out if you can or should be.
- If you are receiving benefits, notify the VA when you go to prison to avoid an overpayment.
- Contact a veteran service representative to represent you and assist you in filing a claim.
- Apply for apportionment so that some of the money withheld may be given to eligible family members

## Web Sites

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Internet connections are usually available at local libraries. The following are but a few sites that can help you.

### General

- [www.usa.gov](http://www.usa.gov)

On USA.gov, you can search millions of web pages from federal and state governments, the District of Columbia and U.S. territories. Most of these pages are not available on commercial websites. First Gov has the most comprehensive search of government anywhere on the Internet.

### Benefits

- [www.Govbenefits.gov](http://www.Govbenefits.gov)

GovBenefits.gov is a partnership of Federal agencies with a shared vision - to provide improved, personalized access to government assistance programs. GovBenefits.gov will help you answer that question. Our online screening tool is free, easy-to use, and completely confidential. We do not require your name, phone number, Social Security number, or any other information that could be used to identify you. You answer a series of questions about yourself, and then GovBenefits.gov returns a list of government benefit programs you may be eligible to receive along with information about how you can apply.

- [www.Disabilityinfo.gov](http://www.Disabilityinfo.gov)

This user-friendly Web site contains links to information of interest to people with disabilities, their families, employers, service providers and other community members.

### VA Web sites

- [www.va.gov](http://www.va.gov) Main website for Department of Veterans Affairs.
- [www.desertpacific.va.gov](http://www.desertpacific.va.gov) Web site for VA medical services in Southern Nevada
- [www.visn21.va.gov](http://www.visn21.va.gov) Web site for VA medical services in Northern Nevada

### Social Security Administration

- [www.ssa.gov](http://www.ssa.gov)

### Employment

- [www.dol.gov/vets](http://www.dol.gov/vets)

US Department of Labor—special programs for homeless and incarcerated Veterans.